



SUBJECT **COVID-19: Move to Alert Level 2 and 3**

DATE 12 August 2020

TO Operational personnel only

FROM Kerry Gregory – National Commander

STATUS Operational instruction

Action All personnel (except Auckland based personnel) are to begin following the Service Delivery Preventative Protection Protocols (SDPPP) for Alert Level 2. Auckland personnel are to follow the SDPPP for Alert Level 3.

Situation

- The Prime Minister announced last night that from noon today Auckland will move from Alert Level 1 to Alert Level 3 while the rest of the country will move from Alert Level 1 to Alert Level 2.
- During the previous stages of our COVID-19 emergency management response, Service Delivery Preventative Protection Protocols (SDPPPs) were developed to help keep Fire and Emergency personnel safe.
- These outline the Service Delivery procedures to be followed under each of the four alert levels.
- We have been planning through level 1 for the possibility of an escalation of Alert Levels. We have now published updated Protocols on the COVID-19 Portal pages.
- The Region Covid leads have met this morning and from midday today the Auckland personnel are to follow the [Protocols for Alert Level 3](#).
- The rest of the country are to follow the [Protocols for Alert Level 2](#).
- Please follow the Protocols as you have done in the past.
- Also, as with the last time New Zealand was moving through alert levels, we will be publishing all the information you need to the [COVID-19 Portal pages](#).
- Our Service Delivery Coordination Centre and the Region teams will continue to plan for how Service Delivery will operate at all alert levels and how we will transition between these allowing for regional variances as required.

Auckland high risk and over 70 year olds

- During Alert Level 3, personnel over 70 are unable to remain on operational duty. This will apply now in Auckland.
- Those with current underlying medical conditions will need to complete the [Fire and Emergency medical assessment](#) to assess and confirm if the person can remain on, or return to, operational duty.

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- Those with high risk household members can continue to work, but should follow [MoH guidelines](#) on how families and households can stay safe. Please discuss any specific circumstances with your manager.

More info

- If you are sick, stay home. Do not come to work. If you have symptoms of cold or flu, call your doctor or Healthline and get tested.
- Keep checking the [COVID-19 Portal page](#) for the latest updates. It is publicly available, and you don't need to be logged in.
- If you have any questions, please talk to your manager or your Regional COVID lead.

End of Notice.
