



SUBJECT **QSi FFP2 ‘Help it’ mask recall**

DATE 6 September 2021

TO Operational personnel only

FROM Kerry Gregory, National Commander

STATUS Operational instruction

Action

- Personnel are to inspect all masks on stations, and
 - take note of the stock numbers of QSi FFP2 ‘Help it’ masks they have.
 - contact their area equipment store to arrange the replacement of non-compliant QSi FFP2 ‘Help-it’ masks with compliant 3M Aura masks as soon as practicable.
 - Return non-compliant masks to their area PPE store so they can be disposed of. These masks are not to be re-issued again at a later date.
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Situation

- An issue has been identified with our stock of **QSi Help-it FFP2** masks.
 - Independent testing of the QSi Help-it FFP2 ‘Duckbill’ N95/P2 particulate respirators (face masks) produced by QSi in 2018 and 2019 show they protected the user as expected, but did not meet the standard for protecting others from the person using the mask. This means they were seen as fit for industrial settings, but not for medical settings, which is what Fire and Emergency personnel find themselves in.
 - The masks were supplied by the Ministry of Health up to June 2020. A subsequent order delivered in February 2021 supplied compliant 3M Aura Masks. Due to our low turnover of stock it is likely that we still have a large percentage of these masks available.
 - We have discussed the replacement of the non-compliant QSi FFP2 ‘Help it’ masks with the Ministry and they are supplying us with compliant 3M Aura masks.
 - As a priority, compliant masks will be sent to Auckland, and any stations that deal with MIQ facilities.
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More information

- The **QSi Help-it FFP2** masks in question can be identified by the information shown in the photo below
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End of Notice.
